

STOP LOSS

Claims Service by the Numbers

You can be confident in Berkley Accident and Health's claim service. We're committed to keeping self-funded plans healthy with our fast, accurate claim reimbursements and our strong relationships with national and regional administrators.

Claims Management

- Majority of claims processed in 8 business days or less
- 25,000+ Stop Loss claim requests processed in 2025
- Average of 15 years of experience per Claim Analyst

Strong Claims-Paying Relationships

We have well-established claims process with:

- 100+ Third Party Administrators (TPAs) and reimbursed more than \$462 million TPA claims in 2025
- 60+ Administrative Services Only (ASO) providers and reimbursed more than \$130 million ASO claims in 2025

Easy to Work With

- We do not require copies of bills, if a complete paid claims report is submitted.
- We do not require itemized bills except in limited situations.
- We prescreen initial claim submissions for missing information, such as eligibility and other insurance, before assigning them to a claims auditor for streamlined processing.
- You can submit Simultaneous Reimbursement requests even during the last month of the policy.
- We have deep experience working with Taft-Hartley plans.

eServices

- Online claim submissions through Connexure *xchange*centre
- E-claim reimbursements deposited through ACH transfer

Cost-Containment Support

- 100% of claims and 50% notices reviewed for cost-containment opportunities.

For more information about our outstanding claims service, contact your Berkley Accident and Health representative.

Claims reimbursement numbers include traditional Stop Loss clients and Stop Loss clients who also belong to an EmCap group captive program.

Stop Loss policies are underwritten by Berkley Life and Health Insurance Company and/or StarNet Insurance Company, both member companies of W. R. Berkley Corporation and rated A+ (Superior) by A.M. Best. Not all products and services may be available in all jurisdictions, and the coverage provided is subject to the actual terms and conditions of the policies issued. Payment of claims under any insurance policy issued shall only be made in full compliance with all United States economic or trade and sanction laws or regulation, including, but not limited to, sanctions, laws and regulations administered and enforced by the U.S. Treasury Department's Office of Foreign Assets Control ("OFAC").