
GROUP CAPTIVE PROGRAMS

Captive Member Services

When you choose Berkley Accident and Health, you can count on unparalleled program support. With 15+ years of experience in the Stop Loss Group Captive market, Berkley Accident and Health has a proven track record for developing and managing successful programs. Guided by our knowledge and experience, we have developed a first-class member experience that keeps over 90% of Group Captive members staying with Berkley, year after year.

You can be confident in our member support that enables you – and your clients – to focus on your business goals. Our support team is committed to building relationships that last, through our superior approach to service.

Service Highlights



Onboarding

We've successfully onboarded companies of all types with our best-in-class implementation process:

- Welcome call and member guide
- 1:1 member reporting introductory calls
- Introduction to financial reporting
- Orientation to member community/collaboration



Financial Transparency

We believe in full transparency. Members stay well-informed with our:

- Monthly loss reporting package
- Quarterly member loss review calls and Q&A
- Annual reporting package



Account Support

Once new members join, they receive extensive support services, including:

- Dedicated Account Manager for Stop Loss implementation and day-to-day support
- Dedicated Program Manager for program management support
- Custom presentations on emerging risk topics
- Program governance and by-law guidance



Member Community

Members are joining more than just a captive program – they're joining a community of like-minded companies.

They can connect through:

- Regional and annual member meetings
- Annual Berkley Captive Symposium
- Member advisory committees
- Feedback surveys and member best practices

To learn more about our comprehensive member services, contact your Berkley Accident and Health representative.

This example is illustrative only and not indicative of actual past or future results. Stop Loss is underwritten by Berkley Life and Health Insurance Company and/or StarNet Insurance Company, both member companies of W. R. Berkley Corporation and rated A+ (Superior) by A.M. Best, and involves the formation of a group captive insurance program that involves other employers and requires other legal entities. Berkley and its affiliates do not provide tax, legal, or regulatory advice concerning EmCap. You should seek appropriate tax, legal, regulatory, or other counsel regarding the EmCap program, including, but not limited to, counsel in the areas of ERISA, multiple employer welfare arrangements (MEWAs), taxation, and captives. EmCap is not available to all employers or in all states. Payment of claims under any insurance policy issued shall only be made in full compliance with all United States economic or trade and sanction laws or regulation, including, but not limited to, sanctions, laws and regulations administered and enforced by the U.S. Treasury Department's Office of Foreign Assets Control ("OFAC").