

Berkley Accident and Health Bulletin

Important Update Regarding COVID-19 and Insurance Premium Payments

April 9, 2020

To our valued insurance customers and their third party administrators (TPAs) and brokers,

In these unprecedented and difficult times, the COVID-19 pandemic has impacted businesses, employees, customers and communities. We sincerely appreciate your choosing **Berkley Accident and Health, on behalf of Berkley Life and Health Insurance Company and StarNet Insurance Company**, for your business insurance needs and we want to remain connected with you to assist with any issues or concerns you have regarding your business insurance coverage.

Since the onset of the COVID-19 situation Berkley Accident and Health has implemented its business continuity plans which are designed to address situations like this. As a result, Berkley Accident and Health remains fully operational and ready to serve our customers, while most of our employees are now working remotely for their own safety and protection. This transition has been relatively seamless, and we continue to deliver the highest service and support for our customers.

In addition, the following provides additional details on how to contact us to discuss any issues regarding insurance you have purchased from us.

Premium Payments

If you have any concerns about your ability to make a scheduled premium payment for your current policy, please contact us directly. We will be happy to discuss your individual situation.

We will endeavor to make reasonable accommodations when required by a specific state insurance department, or if not required, when possible to avoid the cancellation or non-renewal of your current insurance policy.

Contact Us

Toll free: (866) 723-4452

Email: Compliance@BerkleyAH.com

www.berkleyah.com

We hope this option provides the flexibility needed to enable you to get through this difficult and challenging period. We value your business and welcome the opportunity to serve you now and in the future.

www.BerkleyAH.com

Coverage is underwritten and issued by Berkley Life and Health Insurance Company and/or StarNet Insurance Company, both member companies of W. R. Berkley Corporation and rated A+ (Superior) by A.M. Best. Not all products and services may be available in all jurisdictions, and the coverage provided is subject to the actual terms and conditions of the policies issued. Payment of claims under any insurance policy issued shall only be made in full compliance with all United States economic or trade and sanction laws or regulation, including, but not limited to, sanctions, laws and regulations administered and enforced by the U.S. Treasury Department's Office of Foreign Assets Control ("OFAC").

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BAH-AD 2020-12

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